

## Installation Instructions

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A CD-ROM drive is required to install and run this product.

Perform the following steps to prepare for installation:

- 1** Boot your system with your CD-ROM drive attached and enabled.
- 2** Insert the disc labeled *Cisco IOS Software Documentation* into the CD-ROM drive.
- 3** Locate and follow the installation instructions, shown on the subsequent pages of this booklet, for your platform.

**Note** If you have a previous version of this product installed on your system, you should delete the obsolete files, then reinstall the software using the provided CDs.

## Macintosh

To install and start the CDs on a Macintosh computer, perform the following steps:

- 1** With the IOS Software Documentation disc inserted in the CD-ROM drive, double-click on the CD icon labeled CISCOCD, double-click on the MAC folder, then double-click on the INSTALL.MAC icon. After viewing the copyright information, click the Continue button to proceed.
- 2** Select the location on your hard disk where you want to install the CD files and click on the Install button. A folder named CiscoCD is added to your hard disk.
- 3** To access the CD contents, open the CiscoCD folder on your hard disk and double-click on the Verity Mosaic icon.
- 4** The first time Verity Mosaic is launched, a license agreement will be displayed. Click on YES if you accept the terms of the agreement. The documentation home page is then displayed.

## Windows 95 PC

To install and start the CDs on a PC running Microsoft Windows 95, perform the following steps:

- 1** With the IOS Software Documentation disc inserted in the CD-ROM drive, double-click on the My Computer icon.
- 2** Double-click on the CiscoCD icon. Double-click on the Windows directory, then double-click on the Setup.exe utility. When the Welcome screen appears, click on the Continue button.
- 3** When the Installation Location dialog box appears, click on Install to install the CD files in the C:\ciscoCD directory, or enter another destination.
- 4** When the installation is complete, click on the Return to Microsoft Windows button in the dialog box.
- 5** To access the CD contents, launch Verity Mosaic by clicking on the Start button, selecting Programs, then choosing CiscoCD, and clicking on Verity Mosaic.
- 6** The first time Verity Mosaic is launched, a license agreement will be displayed. Click on YES if you accept the terms of the agreement. The documentation home page is then displayed.

## **Windows 3.1 PC**

To install and start the CDs on a PC running Microsoft Windows 3.1 or later, perform the following steps:

- 1** With the IOS Software Documentation disc inserted in the CD-ROM drive, double-click on the File Manager icon.
- 2** In File Manager, click on the CD-ROM drive icon. Next double-click on the Windows directory and double-click on the setup.exe utility. When the Welcome screen appears, click on the Continue button.
- 3** When the Installation Location dialog box appears, click on install to install the CD files in the C:\ciscocd directory, or enter another destination.
- 4** When installation is complete, click on the Return to Microsoft Windows button in the dialog box.
- 5** To access the CD contents, launch Verity Mosaic by double-clicking on the CiscoCD icon in Program Manager, then double-clicking on the Verity Mosaic icon.
- 6** The first time Verity Mosaic is launched, a license agreement will be displayed. Click on YES if you accept the terms of the agreement. The documentation home page is then displayed.

## UNIX

To install and start the CDs on a UNIX system, perform the following steps:

- 1 With the IOS Software Documentation disc inserted in the CD-ROM drive, create a CD-ROM mount point (if you have not done so already). Log in as root and create a root-level directory as follows:

```
mkdir /cdrom
```

- 2 Mount the CD-ROM drive as follows, entering your CD-ROM device name in place of *device\_name*:

For RS/6000: **mount -o ro -v cdrfs device\_name /cdrom**

For HP 9000: **mount -t cdfs device\_name /cdrom**

For SunOS: **mount -r -t hsfs device\_name /cdrom**

For Solaris: The CD is automatically mounted onto the **/cdrom** directory. If the CD does not mount automatically, see the “Solaris Troubleshooting” section later in this booklet.

- 3 After the CD-ROM is mounted, change the directory as follows:

For RS/6000: `cd /cdrom/rs6k32`

For HP 9000: `cd /cdrom/hp800`

For SunOS: `cd /cdrom/sun441`

For Solaris: `cd /cdrom/ssol23`

- 4 To run the installation script, enter the following command:

`install.sh`

**Note** For HP 9000 users: the installation script file will be called `INSTALL.SH;1` because of the HP CD-ROM driver. However, to run the file, issue the command as `INSTALL.SH/1`, inserting a backslash between the “H” and the “;” so that the semicolon is interpreted as part of the filename.

- 5 Enter appropriate responses to the prompts that appear as the installation script runs.

- 6 Change your current directory to the location where the CD files are installed, entering the path to the mount point for the CD in place of *install\_path*:

For RS/6000: **cd /install\_path/\_rs6k32/bin**

For HP 9000: **cd /install\_path/\_hp800/bin**

For SunOS: **cd /install\_path/\_sun441/bin**

For Solaris: **cd /install\_path/\_ssol23/bin**

- 7 To access the CD contents, enter the command **./vMosaic** in the directory where it was installed.
- 8 The first time Verity Mosaic is launched, a license agreement will be displayed. Click on YES if you accept the terms of the agreement. The documentation home page is then displayed.

## Troubleshooting Your Installation

If you have any problems during installation, refer to the READ.ME file for your particular system (README.IBM, README.MAC, etc.) for more details about installation. For further assistance, contact the Cisco Systems Technical Assistance Center (TAC). The TAC can be reached 24 hours a day, 7 days a week as follows:

800 553-2447

408 526-7209

E-mail: [tac@cisco.com](mailto:tac@cisco.com)

### Solaris Troubleshooting

If the CD does not mount automatically, the vold daemon may not be running.

**Note** This daemon manages the CD device and automatically mounts the CD.

Verify that the vold daemon is running by entering the following command:

```
ps -e | grep vold | grep -v grep
```



If the system does not display anything, vold is not running. Enter the following command to launch the vold daemon:

**/usr/sbin/vold &**

After the CD is mounted, return to Step 3 of the UNIX instructions to complete the installation.