Welcome to the World of Internetworking!

Thank you for choosing Cisco products as your internetworking solution. Cisco provides leading-edge products for new internetworking opportunities.

As the world's leading supplier of internetworking technology and products, Cisco Systems offers the most complete range of scalable solutions designed to meet the needs of today's information-intensive companies. Our high-performance multiprotocol and multimedia routers, communication servers, and router management products provide you with a proven foundation upon which to build your evolving information systems.

Please take a moment to complete the product registration and warranty information (located in the middle of this booklet), and drop it in the mail.

If you have any questions, please call Cisco Customer Service at 800 553-NETS (6387) or 408 526-7208.

Safety Information

Before you begin installation of your Cisco product, make sure to read the FCC and other regulatory material, including the safety and site preparation section, either in the *User Guide, Installation Guide, Public Network Certification* document, or the *Regulatory Compliance and Safety Information* document that accompany your order.

For your safety, Cisco includes translated safety warnings with each chassis.

Service and Support

Technical Assistance

Cisco Connection Online (CCO) is Cisco Systems' primary, real-time online support channel. Maintenance customers and partners can self-register on Cisco Connection Online to obtain additional content and services.

Available 24 hours a day, 7 days a week, CCO provides a wealth of standard and value-added services to Cisco's customers and business partners. CCO services include product information, release notes, technical tips, the Bug Navigator, configuration notes, brochures, descriptions of service offerings, and download access to public and authorized files.

CCO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously—a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CCO supports Zmodem, Kermit, Xmodem, FTP, and Internet e-mail options, and is excellent for quick access to information over lower bandwidths. The WWW version of CCO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.
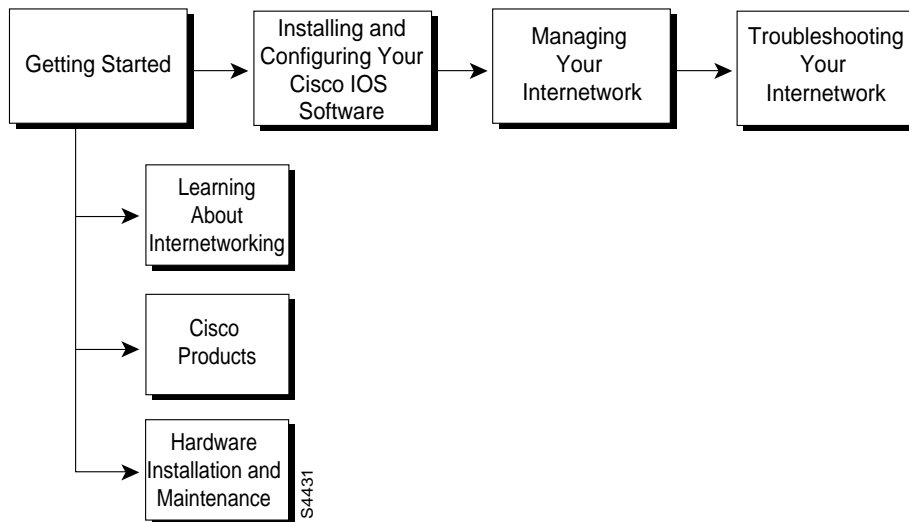
You can access CCO in the following ways:

- WWW: http://www.cisco.com.

- WWW: http://www-europe.cisco.com.

- WWW: http://www-china.cisco.com.

- Telnet: cco.cisco.com.

- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and baud rates up to 14.4 kbps.

- X.25: 02080 912301192

- X.121: 3110 408 49020

- Network Services: MCI Tymnet, SprintNet, InfoNet

For a copy of CCO's Frequently Asked Questions (FAQ), contact cco-help@cisco.com. For additional information, contact cco-team@cisco.com.

Documentation Roadmap

The following roadmap describes how to use Cisco documentation to complete the tasks needed to set up and operate Cisco products. The following flowchart illustrates these tasks. Each task corresponds to a section in this roadmap. The sections include specific and generic titles of manuals. Specific titles appear in italics; generic titles appear in the plain text.

```
Getting Started → Installing and Configuring Your Cisco IOS Software → Managing Your Internetwork → Troubleshooting Your Internetwork

Getting Started →
    Learning About Internetworking
    Cisco Products
    Hardware Installation and Maintenance
```

S4431

Cisco Connection Documentation, Enterprise Series CD and Paper Documentation

Cisco Connection Documentation, Enterprise Series CD, Cisco's CD-ROM library of product information, contains a complete set of Cisco customer documentation. You can request a free copy of the CD when ordering Cisco products.

Most paper documentation must be ordered and paid for separately. Some paper documents automatically ship with the product and are marked "Ships with product" in this roadmap. Refer to the *Cisco Product Catalog* for complete titles and descriptions of all of Cisco's documentation.

Getting Started

This section provides information for first-time users of Cisco Systems products and product documentation. The "Learning About Internetworking" section describes Cisco documentation designed for those with a limited understanding of internetworking. If you want to set up your Cisco Systems product as quickly as possible, skip to the "Hardware Installation and Maintenance" section.

Learning About Internetworking

- *Cisco Connection Training*

  A multimedia CD that provides self-paced training on internetworking technologies. The CD consists of a series of individual modules composed of chapters that each conclude with self-administered exercises. The CD explores terminology, protocols, devices, and the OSI Reference Model through text, illustrations, and QuickTime animations.

- *Internetwork Design Guide*

  Presents a set of general guidelines for planning internetworks and focuses on key design issues of implementations for large-scale IP internetworks, IBM SNA internetworks, ATM internetworks, packet service internetworks, and DDR internetworks.

- *Internetworking Terms and Acronyms*

  Defines internetworking terms and acronyms used throughout the industry and in Cisco publications.

- *Internetworking Technology Overview*

  Describes the fundamentals of Cisco-supported internetworking technologies. Topics include internetworking basics, media-access technologies, packet-switching technologies, network protocols, bridging technologies, and network management.

- *Point and Click Education*

  A CD that teaches users the basics of internetworking. It also provides a solutions map that lists phone numbers of Cisco offices as well as WAN equipment and service providers worldwide. The CD employs self-paced, interactive multimedia tutorials.

- Self-Study Guides

  Provide self-paced, workbook tutorials for a selection of Cisco products and internetworking topics. The guides examine internetworking, access servers, the Catalyst Workgroup switch, the Catalyst 1600 Token Ring Switch, and CiscoWorks for Windows. The only self-study guide available on the Cisco Connection Documentation, Enterprise Series CD is the *Catalyst 1600 Token Ring Switch Self-Study Guide*. The other self-study guides are not currently available on the CD.

Cisco Products

- *Cisco Product Catalog*

  Describes the internetworking products offered by
  Cisco Systems and helps you determine which products
  meet your needs. In addition to product descriptions, the
  Cisco Product Catalog also provides information about
  ordering and customer support services.

- *Cisco Information Packet* (this publication)

  Ships with most products and contains the following:
  License and Warranty (including translations), Safety
  Information, Service and Support, Documentation
  Roadmap, Ordering Documentation, Product Warranty
  Registration Card, and a Customer Documentation
  Comment Card.

Hardware Installation and Maintenance

- Hardware Installation Publications

  Provide basic steps for installing and connecting your PC
  cards and most chassis. Intended for the person
  responsible for installing the chassis. Hardware
  installation publications assume a familiarity with
  electronic circuitry and wiring. Ships with product.

- Hardware Installation and Maintenance Publications

  Guide you through site preparation, installation, and
  troubleshooting the chassis. Describe some maintenance
  procedures. Intended for the person responsible for
  installing the chassis. Hardware installation and
  maintenance publications assume a familiarity with
  electronic circuitry and wiring.

- User Guides/Installation and Configuration Guides

  Provide basic steps for installing and configuring a device. The guides include initial software configuration information and assume a familiarity with electronic circuitry. Ships with product.

- Configuration Notes

  Describe installation and configuration tasks for all spares and upgrades. Ships with product.

- Cisco LightStream 2020 Documentation

  This documentation includes all the information needed to install and operate the LightStream 2020 ATM switch. LightStream documentation may be ordered as documentation sets or separately. There is no charge for the first copy of the *LightStream 2020 Release 2.1 User Documentation Kit* when ordered with a LightStream chassis and power supply.

Installing and Configuring Your Cisco IOS Software

The structure of the Cisco IOS software documentation was revised for Cisco IOS Software Release 11.1. The router products and access server documentation were combined into a set of six modules to make the documentation more usable. The revised documentation is referred to as the "Cisco IOS configuration guides" and the "Cisco IOS command references" in this section.

Main Documentation

- Cisco IOS configuration guides (known as *Router Products Configuration Guide* and *Access and Communications Server Configuration Guide* prior to Cisco IOS Release 11.1)

  Describe system configuration and maintenance tasks and provide comprehensive configuration examples. The configuration guides do not include command syntax for every command, so you should use them in conjunction with the command references. The Cisco IOS configuration guides are intended for network administrators who need in-depth descriptions of configuration tasks.

- Cisco IOS command references (known as *Router Products Command Reference* and *Access and Communications Server Command Reference* prior to Cisco IOS Release 11.1)

  Describe the commands necessary for configuring and maintaining your system. The Cisco IOS command references are intended either as standalone manuals for experienced network administrators who need to reference commands or as companions to the configuration guides.

Supporting Documentation

- *Cisco Management Information Base (MIB) User Quick Reference*

  Describes the Cisco Systems private, or local, Management Information Base (MIB), which is provided with all Cisco software releases and with CiscoWorks router management software. A MIB file contains variables that can be set or read to provide information on network devices and interfaces. The Cisco MIB is a set of variables that are private extensions to the Internet standard MIB II.

- *Cisco Access Connection Guide*

  Describes how to connect to network hosts using an access server or router. It also describes how to manage and monitor network connections and how to change terminal parameters.

- *Command Summary*

  Summarizes the commands in the six *command reference* publications. For each command, it provides the complete syntax, the purpose, and a description of each keyword and argument in the command syntax. Where possible, it also identifies the default values of keywords and arguments. Intended for network administrators who are familiar with configuration commands but occasionally need to look up command syntax.

- *Configuration Builder Getting Started Guide*

  Describes how to install and use the Cisco Configuration Builder, a software application that enables users without extensive Cisco router knowledge to configure complex networks. Ships with product.

Documentation Supplements

- Release Notes

  Provide a summary of new software features and bundled microcode and describe serious caveats in the software. They also include other details, such as the state of the software and memory requirements. The release notes are printed with each Cisco IOS software maintenance release. Ships with product.

- Updates

  Describe updates to the software and new software features since the initial release as well as technical corrections to existing documents. They are printed with Cisco IOS maintenance releases as required. The updates do not appear on Cisco Connection Documentation, Enterprise Series CD as separate documents; their content is incorporated into the appropriate online document.

Managing Your Internetwork

- CiscoWorks 3.0 Documentation

  — CiscoWorks Online Help

    The comprehensive online help system for CiscoWorks provides procedures, overview material, and links to related information. It explains how to operate and administer the CiscoWorks software features. This information is similar in content to the information available previously in the *CiscoWorks User Guide*, Software Release 2.1.

  — *CiscoWorks on NetView for AIX Installation and Reference Guide*

    Describes the procedures used for planning, installing, and configuring the CiscoWorks network management software, setting up the CiscoWorks environment for your system, and preparing to use CiscoWorks. It also includes exercises for learning to use some basic CiscoWorks applications, information on using CiscoWorks, and troubleshooting guidelines.

— *CiscoWorks Installation and Reference Guide on SunOS, Solaris, and HP-UX*

Provides information on planning, installing, and configuring CiscoWorks on the SunOS operating system, Solaris operating system, and HP-UX system.

— *CiscoWorks on NetView for AIX*

Describes installation and configuration for CiscoWorks on AIX. This guide also includes methods of verifying complete installation, a step-by-step procedure for first-time users of CiscoWorks with NetView for AIX, and reference data on the Management Information Bases (MIBs) supported by this release of CiscoWorks.

- TrueView Documentation

Describes how to install and operate TrueView software on the Catalyst 1600 Token Ring switch. Documentation includes the *TrueView Catalyst 1600 Manager User Guide*, the *TrueView Alert Manager User Guide*, and the *TrueView Applications Installation and User Guide*.

- *VlanDirector User Guide*

Describes how to install, use, and troubleshoot VLANS.

- *Workgroup Director User Guide*

Describes how to install, use, and troubleshoot Workgroup Director, the Cisco concentrator, switch, and adapter management software.

Troubleshooting Your Internetwork

- *Troubleshooting Internetworking Systems* (Software Release 9.21 and later)
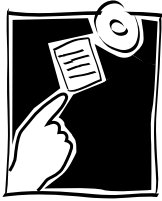
  Provides information about troubleshooting router startup and serial line problems, as well as troubleshooting network connectivity problems for AppleTalk, Banyan VINES, bridging, DECnet, IBM, ISO CLNS, Novell IPX, TCP/IP, WAN, and XNS.

- *Debug Command Reference*

  Provides information about using **debug** commands to troubleshoot your internetwork. The *Debug Command Reference* is intended for network administrators who already know how to configure a router and are familiar with all relevant network equipment.

- *System Error Messages*

  Describes system error messages reported by Cisco IOS software. Includes possible causes and recommended actions. The *System Error Messages* publication is intended for network administrators who are responsible for monitoring and maintaining internetworking equipment.

Ordering Cisco Documentation

Documentation for Cisco products is available in two forms: on a CD-ROM called Cisco Connection Documentation, Enterprise Series—the interactive online library of Cisco product information—and printed books. You have the option of subscribing to the documentation CD through a CD-ROM update service. Any additional printed documentation must be ordered separately, at an additional cost (with the exception of installation guides, installation and configuration guides, and user guides, which are shipped with the product). This section contains information about the documentation CD, as well as a complete list of available Cisco printed documentation. Contact Customer Service or use the Express Order Form in the back of this packet to order documentation.

Cisco Systems provides two delivery programs: *standard* and *express*. The standard program delivers Cisco documentation on a worldwide basis, and the Cisco Systems Express program delivers documentation to the United States and Canada.

If you have comments on Cisco documentation, please complete the Documentation Comment Card in the middle of this booklet and drop it in the mail.

Note The information in this section is subject to change. More current information may be available on the documentation CD, which is also accessible through Cisco Connection Online (CCO).

The Cisco Connection Documentation, Enterprise Series CD Options

The documentation CD contains all software, internetwork management, hardware, and supplemental Cisco technical documentation, including special-order documents, release notes, configuration notes, and software caveats on a single CD.

The documentation CD is updated and shipped monthly. The Cisco Connection Documentation, Enterprise Series CD options are listed in Table 1.

Table 1   *Cisco Connection Documentation, Enterprise Series CD Purchase Options*

Title	Document Order Number	Price
Cisco Connection Documentation, Enterprise Series CD, single edition	DOC-CONDOCCD=	$200
Cisco Connection Documentation, Enterprise Series CD, annual subscription	DOC-CONDOCCDAS=	$2,000

Standard Documentation Orders

Documents are shipped from Cisco within ten working days of order placement. Be sure to provide the following information when placing a purchase order:

- Your company name and billing address.

- The address to which you want the order sent.

- The person we should contact to confirm your order and the date of delivery. Include the telephone and fax numbers.

- A list of document order numbers and the quantity needed.

If you have further questions, you can call 800 553-NETS or 408 526-7208. At the prompt, press 3 to select "Customer Service," and then press 5 to select "other." You can also send electronic mail to cs-group@cisco.com.

Cisco Systems Documentation Express Orders

Cisco provides the Cisco Systems Express program for customers in the United States and Canada. Documentation can be ordered through Standard Express, which provides direct-to-factory ordering.

An Express Order form you can photocopy is included at the end of this section.

Documentation for Legacy Products

This section lists customer documentation that supports the current Cisco Systems enterprise product line. After a product is no longer offered for sale, you can obtain relevant documentation on the Cisco Connection Documentation, Enterprise Series CD. For example, the documentation CD contains documentation that supports Software Releases 8.3, 9.1, 9.14, 9.17, 9.21, and Cisco Internetwork Operating System (Cisco IOS) Release 10.0 and 10.1.

Documentation Sets

You can order printed documentation in sets or individually. Documentation sets simplify the process of ordering documentation associated with your specific system. These sets are organized according to standard software (by release and product type), network management software, or special-order documentation. See Table 2 for a complete list of Cisco documentation sets.

Note that some publications must be ordered individually:

- Hardware and companion documents—see Table 12

- Training materials—see Table 16

Table 2   Documentation Sets

Document Set	Document Order Number	Price
Special-order documentation (see Table 3 for a list)	DOC-SPECIAL=	$110
Standard router software documentation for Cisco IOS Release 11.2[1]	DOC-SRIOS11.2=	$505
Standard router software documentation for Cisco IOS Release 11.1[1]	DOC-SRIOS11.1=	$380
Standard router software documentation for Cisco IOS Release 11.0[1]	DOC-SRIOS11.0=	$415
Standard router software documentation for Cisco IOS Release 10.3[1]	DOC-SRIOS10.3=	$375
Standard router software documentation for Cisco IOS Release 10.2[1]	DOC-SRIOS10.2=	$375
Standard access and communication server software documentation for Cisco IOS Release 11.0	DOC-CSIOS11.0=	$125
Standard access and communication server software documentation for Cisco IOS Release 10.3	DOC-CSIOS10.3=	$180
Standard access and communication server software documentation for Cisco IOS Release 10.2	DOC-CSIOS10.2=	$180
Sybase documentation set for CiscoWorks 3.0[2]	DOC-SYBASE-V10=	$294
LightStream 2020 User Documentation Kit (Release 2.1)	DOC-L2020UDK21=	$160
LightStream 2020 Complete Documentation Kit (Release 2.1)	DOC-L2020CDK21=	$210
LightStream 2020 User Documentation Kit (Release 2.0)	DOC-L2020UDK=	$135
LightStream 2020 Complete Documentation Kit (Release 2.0)	DOC-L2020CDK=	$175

1. DOC-SRIOS11.2=, DOC-SRIOS11.1=, DOC-SRIOS11.0=, DOC-SRIOS10.3=, and DOC-SRIOS10.2= include protocol translation documentation.
2. CiscoWorks 3.0 manuals must be ordered individually; they are not available as a document set.

Special-Order Documentation

The special-order document set contains nonrelease-specific documents that provide value-added information, such as technology overviews, internetwork design guidelines, Cisco case studies, and troubleshooting procedures. The special-order set does *not* ship with initial system orders; it supplements the standard documentation. Special-order documents are updated approximately twice a year to include information on new technology and features. The titles in this set are listed in Table 3.

Table 3   Special-Order Documentation

Document Title	Document Order Number	Price
Internetworking Terms and Acronyms	DOC-ITA2=	$25
Troubleshooting Internetworking Systems (for Software Release 9.21 and later)[1]	DOC-TIS2=	$25
Internetworking Case Studies	DOC-CASES2=	$10
Internetwork Design Guide	DOC-IDG3=	$25
Internetworking Technology Overview	DOC-ITO=	$25

1. Does not include **debug** command information. For debug information, see the *Debug Command Reference* publication for your software release.

Standard System Software Documentation

Standard system software documentation sets include documents considered essential to software use and implementation. Depending on the software release and product, the publications included in a standard package can vary. A standard set usually includes the following types of publications:

- Getting started guide
- Configuration guide
- Command reference

- Command summary

- Debug command reference

- Internetworking terms and acronyms

- System error message reference

- Management Information Base (MIB) quick reference

The following tables list Cisco IOS software from Release 11.2 back through Release 10.2.

Table 4   Cisco IOS Release 11.2 Documentation

Document Title	Document Order Number	Price
Configuration Fundamentals Command Reference	DOC-CFCR11.2=	$25
Configuration Fundamentals Configuration Guide	DOC-CFCG11.2=	$25
Access Services Configuration Guide	DOC-ASCG11.2=	$25
Access Services Command Reference	DOC-ASCR11.2=	$25
Wide-Area Networking Configuration Guide	DOC-WANCG11.2=	$25
Wide-Area Networking Command Reference	DOC-WANCR11.2=	$25
Cisco IOS Software Command Summary	DOC-CIOSCS11.2=	$10
Network Protocols Configuration Guide, Part 1	DOC-NPCG1-11.2=	$25
Network Protocols Configuration Guide, Part 2	DOC-NPCG2-11.2=	$25
Network Protocols Configuration Guide, Part 3	DOC-NPCG3-11.2=	$25
Debug Command Reference	DOC-DEBUGCR11.2=	$25
Bridging and IBM Networking Configuration Guide	DOC-IBMNCG11.2=	$25
Bridging and IBM Networking Command Reference	DOC-IBMNCR11.2=	$25

Document Title	Document Order Number	Price
Networking Protocols Command Reference, Part 1	DOC-NPCR1-11.2=	$25
Networking Protocols Command Reference, Part 2	DOC-NPCR2-11.2=	$25
Networking Protocols Command Reference, Part 3	DOC-NPCR3-11.2=	$25
Access Services Quick Configuration Guide	DOC-ASQCG=	$25
System Error Messages	DOC-SYSEM11.2=	$10
Security Configuration Guide	DOC-SECRTYCG11.2=	$25
Security Command Reference	DOC-SECRTYCR11.2=	$25
Cisco Management Information Base (MIB) User Quick Reference	DOC-MIBQR11.2=	$10
Internetworking Terms and Acronyms	DOC-ITA2=	$25

Table 5   ***Cisco IOS Release 11.1 Documentation***

Document Title	Document Order Number	Price
Configuration Fundamentals Configuration Guide	DOC-CFCG11.1=	$25
Configuration Fundamentals Command Reference	DOC-CFCR11.1=	$25
Access Services Configuration Guide	DOC-ASCG11.1=	$25
Access Services Command Reference	DOC-ASCR11.1=	$25
Wide-Area Networking Configuration Guide	DOC-WANCG11.1=	$25
Wide-Area Networking Command Reference	DOC-WANCR11.1=	$25
Network Protocols Configuration Guide, Part 1	DOC-NPCG1-11.1=	$25
Network Protocols Command Reference, Part 1	DOC-NPCR1-11.1=	$25
Network Protocols Configuration Guide, Part 2	DOC -NPCG2-11.1=	$25
Network Protocols Command Reference, Part 2	DOC-NPCR2-11.1=	$25
Bridging and IBM Networking Configuration Guide	DOC-IBMNCG11.1=	$25
Bridging and IBM Networking Command Reference	DOC-IBMNCR11.1=	$25
Cisco IOS Software Command Summary	DOC-CIOSCS11.1=	$25
System Error Messages	DOC-SYSEM11.1=	$10

Document Title	Document Order Number	Price
Debug Command Reference	DOC-DEBUGCR11.1=	$25
Cisco Management Information Base (MIB) User Quick Reference	DOC-MIBQR11.1=	$10
Cisco Access Connection Guide	DOC-CACG11.1=	$25

Table 6   Cisco IOS Release 11.0 Documentation

Document Title	Document Order Number	Price
Router Products Getting Started Guide	DOC-RPGS11.0=	$10
Router Products Configuration Guide (four books)	DOC-RPCG11.0=	$100
Router Products Command Reference (four books)	DOC-RPCR11.0=	$100
Router Products Command Summary	DOC-RPCS11.0=	$10
Protocol Translation Configuration Guide and Command Reference	DOC-PTCGCR11.0=	$25
System Error Messages	DOC-SYSEM11.0=	$10
Debug Command Reference	DOC-DEBUGCR11.0=	$25
Cisco Management Information Base (MIB) User Quick Reference	DOC-MIBQR11.0=	$10
Access and Communication Servers Command Reference (two books)	DOC-ACCSCR11.0=	$50
Access and Communication Servers Configuration Guide	DOC-ACCSCG11.0=	$25
Cisco Access Connection Guide	DOC-ACG11.0=	$25

Note   The Cisco IOS Release 11.0 documentation set does not include the customary *Access and Communication Servers Getting Started Guide*. The setup and basic configuration information in the guide was moved to the *Cisco 2500 Series Access Server User Guide* (DOC-2500ASUG=), *Cisco 2517 and Cisco 2519 Router/Hub User Guide* (DOC-2517UG=), and the *Cisco Access Server 5100 User Guide* (DOC-5100ASUG=).

Table 7   Cisco IOS Release 10.3 Documentation

Document Title	Document Order Number	Price
Router Products Getting Started Guide	DOC-RPGS10.3=	$25
Router Products Configuration Guide Addendum	DOC-RPCGA10.3=	$0
Router Products Command Reference Addendum	DOC-RPCRA10.3=	$0
Router Products Command Summary	DOC-RPCS10.3=	$10
Enhanced IGRP Configuration Guide and Command Reference	DOC-CFCGIGRP=	$25
Protocol Translator Configuration and Command Reference	DOC-PTCGCR10.3=	$25
System Error Messages	DOC-SYSEM10.3=	$10
Debug Command Reference	DOC-DEBUGCR10.3=	$25
Cisco Management Information Base (MIB) User Quick Reference	DOC-MIBQR10.3=	$10
Documentation Roadmap	DOC-ROADMAP10.2=	$0
Access and Communication Server Getting Started Guide	DOC-ACCSGS10.3=	$25
Access and Communication Server Configuration Guide	DOC-ACCSCG10.3=	$25
Access and Communication Server Configuration Guide Addendum	DOC-ACCGA10.3=	$0
Access and Communication Server Command Reference Addendum	DOC-ACCRA10.3=	$0
Access and Communication Server Command Reference	DOC-ACCSCR10.3=	$50
Cisco Access Connection Guide	DOC-ACG10.3=	$25

Table 8   Cisco IOS Release 10.2 Documentation

Document Title	Document Order Number	Price
Router Products Getting Started Guide	DOC-RPGS10.2=	$25
Router Products Configuration Guide Addendum	DOC-RPCGA10.2=	$0
Router Products Command Reference Addendum	DOC-RPCRA10.2=	$0
Router Products Command Summary	DOC-RPCS10.2=	$10

Document Title	Document Order Number	Price
Enhanced IGRP Configuration Guide and Command Reference	DOC-CFCGIGRP=	$25
System Error Messages	DOC-SYSEM10.2=	$10
Debug Command Reference	DOC-DEBUGCR10.2=	$25
Cisco Management Information Base (MIB) User Quick Reference	DOC-MIBQR10.2=	$10
Access and Communication Server Getting Started Guide	DOC-ACCSGS10.2=	$25
Access and Communication Server Configuration Guide	DOC-ACCSCG10.2=	$25
Access and Communication Server Command Reference	DOC-ACCSCR10.2=	$50
Cisco Access Connection Guide	DOC-ACG10.2=	$25
Documentation Roadmap	DOC-ROADMAP10.2=	$0

Internetwork Management Software Documentation

Cisco internetwork management software publications include CiscoWorks, Workgroup Director, Cisco Configuration Builder, and Total Control Manager documents. The internetwork software documents are listed in Table 9.

Note The documentation for CiscoWorks for Windows 1.0 and CiscoView is shipped with the product and is not available for purchase individually.

Table 9   Internetwork Management Documentation

Document Title	Document Order Number	Price
CiscoWorks NetView AIX Installation and Reference Guide 3.0.3	DOC-CWNVAIX303=	$25
CiscoWorks Installation and Reference Guide on SunOS and HP-UX	DOC-CWIRGOSUX=	$25

Document Title	Document Order Number	Price
Sybase Documentation Set for CiscoWorks 3.0[1]	DOC-SYBASE-V10=	$294
CiscoWorks Blue Maps Installation Guide	DOC-CWBMAPSIG=	$5
CiscoWorks Blue Maps SNA View Workstation Installation Guide	DOC-CWBSNAWIG=	$5
CiscoWorks Blue Maps SNA View Mainframe Installation Guide	DOC-CWBSNAMIG=	$5
CiscoWorks Blue Native Service Point Installation and Reference Guide	DOC-CWBNSPIRG2=	$25
Hub/Ring Manager for Windows Getting Started Guide	DOC-CHRMWGSG2=	$25
CiscoSecure Unix Server User Guide	DOC-SECUREUG=	$10
CiscoRemote User Guide	DOC-REMOTEUG=	$10
CiscoRemote Plus User Guide Release 2.0	DOC-RPLUSUG2=	$10
US Robotics Total Control Manager 2.0 Manual Set (for Cisco Access Server AS5100)	DOC-USRTCM2.0=	$122
TrueView Catalyst 1600 Manager User Guide	DOC-TV1600MUG=	$10
TrueView Alert Manager User Guide	DOC-TVAMUG=	$10
TrueView Applications Installation and User Guide	DOC-TVAIUG=	$10
TrafficDirector/UNIX Software Configuration Guide	DOC-TDUNIXSCG=	$10
TrafficDirector/Windows Software Configuration Guide	DOC-TDWINSCG=	$10
VlanDirector User Guide	DOC-VLANUG=	$10

1. CiscoWorks 3.0 manuals must be ordered individually; they are not available as a documentation set.

Note Network management software for Cisco LightStream 2020 is documented in the user documentation kits. See Table 2 for order numbers.

Internet and Intranet Solutions Documentation

Table 10 provides a list of Cisco's Internet and intranet solutions documentation.

Table 10   Internet and Intranet Solutions Documentation

Document Title	Document Order Number	Price
LocalDirector Quickstart Guide and User Reference Manual	DOC-LDIR-ICG=	$10
IPeXchange Internet Gateway User Guide	DOC-IPXIGUG=	$10
Cisco IPeXchange Monitor User Guide	DOC-IPEXMUG=	$10
IPeXchange Internet Gateway User Guide NLM and NT Software Versions	DOC-IPXIGNLM-UG=	$10
Cisco Internet Gateway User Guide NLM and NT Software User Guide	DOC-IPNLMNT-UG=	$10
Private Internet Exchange Installation and Configuration Guide	DOC-PIXICG=	$10
Private Internet Exchange Reference Guide	DOC-PIXRG2=	$25
Cisco PIX Firewall Configuring and Troubleshooting Reference Card	DOC-PIX-CTRC=	$0
Using Cisco PIX Firewall Guide	DOC-PIX-FWG=	$0
Getting Started with Cisco TCP/IP Suite for Windows	DOC-GSTCP/IP=	$25
Using Cisco TCP/IP Suite for Windows	DOC-TCP/IPWIN=	$10

Document Title	Document Order Number	Price
Cisco MultiNet for OpenVMS Complete Documentation Set (includes the following six documents)	DOC-MNVMS-SET=	$120
Cisco MultiNet for OpenVMS Installation and Introduction	DOC-MNVMSINS=	$25
Cisco MultiNet for OpenVMS User's Guide	DOC-MNVMSUG=	$10
Cisco MultiNet for OpenVMS Administrator's Guide	DOC-MNVMSAG=	$10
Cisco MultiNet for OpenVMS Administrator's Reference	DOC-MNVMSAR=	$25
Cisco MultiNet for OpenVMS Messages and Troubleshooting Reference	DOC-MNVMSTR=	$10
TCP/IP Services for DECnet Applications	DOC-TCP/IPDECA=	$25
Cisco MultiNet for OpenVMS Secure/IPGuide	DOC-MNVMSS/IPG=	$25
Cisco MultiNet for OpenVMS Programmer's Reference	DOC-MNVMSPR=	$25

General Information Documentation

Table 11 provides a list of Cisco's general information documentation.

Table 11   General Information Documentation

Document Title	Document Order Number	Price
Cisco Product Catalog	DOC-CAT12=	$5
Internetworking Terms and Acronyms	DOC-ITA2=	$25
Cisco Information Packet (this document)	DOC-CSSB =	$0

Hardware Documentation

Hardware installation publications provide basic steps for installing and connecting PC cards and most chassis. Intended for the person responsible for installing the chassis, these publications assume a familiarity with electronic circuitry and wiring practices. These publications ship with the hardware.

Hardware installation and maintenance publications guide you through the initial site preparation and installing and troubleshooting the chassis. They describe some maintenance procedures. The guides assume familiarity with electronic circuitry and wiring practices. They do not automatically ship with the chassis: order hard copies or read the publications on the Cisco Connection Documentation, Enterprise Series CD.

Installation and configuration guides provide basic steps for installing, connecting, and configuring your chassis. Intended for the person responsible for installing the chassis, these publications assume a familiarity with electronic circuitry and wiring practices. These publications ship with the hardware.

User guides provide basic steps for installing and configuring a device. They include initial software configuration information. These guides assume familiarity with electronic circuitry, and they ship with the hardware.

Configuration notes ship with all spares and upgrades. Configuration notes are available on the documentation CD.

Updates contain corrections and new features to existing hardware documentation.

Table 12 provides a list of hardware and companion documentation.

Table 12   Hardware Documentation

Document Title	Document Order Number	Price
Core Products		
Cisco 7513 User Guide	DOC-7513UG1=	$10
Cisco 7513 Hardware Installation and Maintenance	DOC-7513HIM1=	$25
Cisco 7507 User Guide	DOC-7507UG1=	$10
Cisco 7507 Hardware Installation and Maintenance	DOC-7507HIM1=	$25
Cisco 7505 User Guide	DOC-7505UG1=	$10
Cisco 7505 Hardware Installation and Maintenance	DOC-7505HIM1=	$25
Cisco 7206 Installation and Configuration Guide	DOC-7206-ICG=	$10
Cisco 7206 Quick Reference Card	DOC-7206QRC=	$0
Cisco 7204 Installation and Configuration Guide	DOC-7204-ICG=	$10
Cisco 7204 Quick Reference Card	DOC-7204QRC=	$0
Cisco 7000 User Guide	DOC-7000UG1=	$10
Cisco 7000 Hardware Installation and Maintenance	DOC-7000IM3=	$25
Cisco 7010 User Guide	DOC-7010UG1=	$10
Cisco 7010 Hardware Installation and Maintenance	DOC-7010IM2=	$25
AGS+ Hardware Installation	DOC-AGS+HI=	$5
AGS+ Hardware Installation and Maintenance	DOC-AGS+IM2=	$25
M and C Hardware Installation and Maintenance	DOC-M&CIM2=	$25
Versatile Interface Processor (VIP2) Installation, Configuration, and Maintenance	DOC-VIP2CN=	$0
Upgrading DRAM and SRAM on the Second-Generation Versatile Interface Processor (VIP2)	DOC-VIP2UPG=	$0
PA-4E Ethernet 10BASE-T Port Adapter Installation and Configuration	DOC-PA4ECN=	$0
PA-8E Ethernet 10BASE-T Port Adapter Installation and Configuration	DOC-PA8ECN=	$0

Document Title	Document Order Number	Price
PA-5EFL Ethernet 10BASE-FL Port Adapter Installation and Configuration	DOC-5EFLCN=	$0
PA-FE-TX and PA-FE-FX Fast Ethernet 100BASE-T Port Adapter Installation and Configuration	DOC-PAFECN=	$0
PA-FDDI-MM and PA-FDDI-SS Port Adapter Installation and Configuration	DOC-PAFDDICN=	$0
PA-4T Synchronous Serial Port Adapter Installation and Configuration	DOC-PA4TCCN=	$0
PA-4R Token Ring Port Adapter Installation and Configuration	DOC-PA4RCN=	$0
PA-8T-V35 Synchronous Serial Port Adapter Installation and Configuration	DOC-8TV35CN=	$0
PA-H and PA-2H HSSI Port Adapter Installation and Configuration	DOC-HSSIPACN=	$0
PA-2CE1 Port Adapter Installation and Configuration	DOC-PA2CD1CN=	$0
PA-CT1 Port Adapter Installation and Configuration	DOC-PA2CE1CN=	$0
PA-100VG AnyLan Port Adapter Installation and Configuration Guide	DOC-PA100VGCN=	$0
Access Hardware Products		
Cisco 4000 Series Installation Guide	DOC-4000-IG=	$5
Cisco 3000 Series Hardware Installation	DOC-3000IG1=	$5
Cisco 3000 Hardware Installation and Maintenance	DOC-3000IM2=	$25
Cisco 2500 Series Router Installation and Configuration Guide (includes models 2501, 2502, 2503, 2504, 2513, 2514, and 2515)	DOC-2500RIG=	$5
Cisco 2500 Series Hardware Installation Guide (includes models 2505, 2507, and 2516)	DOC-2500IG4=	$5
Cisco 2500 Series Hardware Installation and Maintenance (includes models 2505, 2507, and 2516)	DOC-2500IM4=	$25
Cisco 2500 Series Access Server User Guide (includes models 2509, 2510, 2511, and 2512)	DOC-2500ASUG=	$10
Cisco 2517 and Cisco 2519 Router/Hub User Guide	DOC-2517-19UG=	$10

Document Title	Document Order Number	Price
Cisco 2518 Router/Hub User Guide	DOC-2518-UG=	$10
Cisco 2500 Series Multiport Serial Router Installation and Configuration Guide (includes models 2520, 2521, 2522, and 2523)	DOC-2500-MICG=	$10
Cisco 2524 and Cisco 2525 Router User Guide	DOC-2524/25UG=	$10
Cisco Access Server 5100 User Guide	DOC-5100ASUG=	$10
Cisco AS5200 Universal Access Server Installation Guide	DOC-AS5200IG=	$5
Cisco 1000 Series Hardware Installation	DOC-1000HW1=	$5
Cisco 1003 and Cisco 1004 User Guide	DOC-1003-1004UG=	$10
Cisco 1005 User Guide	DOC-1005UG2=	$10
Cisco 1020 User Guide	DOC-1020UG=	$10
Cisco 1020 Command Reference	DOC-1020CR=	$25
Cisco ConnectPro User Guide	DOC-CONNPROUG3=	$10
Cisco 700 Series Installation and Configuration Guide	DOC-700-ICG=	$10
Cisco 700 Series Command Reference	DOC-700CR=	$25
Required Information for Configuring Cisco 700 Series Routers	DOC-700-REQINF=	$10
Required Information for Configuring ISDN BRI	DOC-RICISDNBRI=	$0
Configuring the Cisco 700 Series Router to Route IPs to a Central Site	DOC-700-RIPIS=	$10
Connecting Remote Cisco 700 Series Routers to a Central Site	DOC-700-CSITE=	$10
AccessPro PC Card Installation User Guide	DOC-ACCPROUG4=	$10
Cisco 200 Personal Office for ISDN Series User Guide	DOC-200UG3=	$10
Cisco 200 Advance for Windows 95 Quick Reference Card	DOC-200WINQRC=	$0
Cisco 200 Advance for Windows 95 Software Installation Guide	DOC-200-WINIG=	$5
Cisco 200 Advance for Windows 95 Software User Guide	DOC-200WIN95UG=	$10

Document Title	Document Order Number	Price
Cisco 200 Advance Read Me First Quick Reference Card	DOC-200RMQRC=	$0
Cisco 200 for DOS, Windows 3.1 and Windows 3.11 Read Me First	DOC-200DOSRMF=	$0
Cisco 200 ISDN Adapter Installation Quick Reference Card	DOC-200QRC=	$0
Cisco 200 ISDN Adapter Hardware Installation and Configuration Guide	DOC-200-ICG=	$10
Cisco 201 ISDN Adapter Package	DOC-201-ISDN=	$0
Cisco 202 ISDN Adapter Package	DOC-202-ISDN=	$0
US Robotics Total Control Manager 2.0 Manual Set	DOC-USRTCM2.0=	$25
Workgroup Products		
Catalyst 5000 Series User Guide	DOC-5000UG3=	$10
Catalyst 5000 Series Hardware Installation and Maintenance	DOC-5000HIM2=	$25
Catalyst 5000 Series Configuration Guide and Command Reference	DOC-5000CGCR3=	$25
Catalyst 5000 Wiring Design Guide	DOC-CAT5000WDG=	$25
Catalyst 3000 Stack User Guide	DOC-CAT3000SUG=	$10
Catalyst 2900 Series User Guide	DOC-CAT2900UG=	$10
Catalyst 2900 Configuration Guide and Command Reference	DOC-CAT2900CGCR=	$25
Catalyst 2800 User Guide	DOC-CAT2800UG=	$10
Catalyst 2800 Modules User Guide	DOC-CAT2800MUG=	$10
Catalyst 2600 Token Ring Switch User Guide	DOC-CAT2600TRSUG=	$10
Catalyst 2000 MIB Reference Guide	DOC-CAT2000MIB=	$10
Catalyst 1200 Series Switch User Guide	DOC-CATALYSTUG5=	$10
FastHub 112F User Guide	DOC-FH112FUG=	$10
FastHub 108T and 104T User Guide	DOC-FH108T-104TUG=	$10
FastHub 116C User Guide	DOC-FH116CUG=	$10
FastHub 116T User Guide	DOC-FH116TUG=	$10

Document Title	Document Order Number	Price
Catalyst 1600 Token Ring Switch User Guide	DOC-1600TRSUG=	$10
CDDI/FDDI Workgroup WS-C1400 Concentrator User Guide	DOC-WGWSC1400CON=	$10
Workgroup CDDI/FDDI Concentrator User Guide	DOC-WGCONCUG3=	$10
Workgroup CDDI/FDDI SBus Adapter User Guide	DOC-SBUSUG2=	$10
Workgroup EISA Hardware Installation Guide	DOC-WGEISAHW=	$5
Workgroup CDDI/FDDI EISA SGI Adapter User Guide	DOC-WGEISASGIUG1=	$10
Workgroup CDDI/FDDI EISA HP Adapter User Guide	DOC-EISAHPUM1=	$10
Workgroup CDDI/FDDI EISA PC Adapter User Guide	DOC-CDDI/FDDIUG=	$10
SwitchProbe User Guide	DOC-SWITCHPROBEUG=	$25
ATM Products		
Cisco LightStream 100 User Guide	DOC-LS100UG=	$10
Cisco LightStream 1010 ATM Switch User Guide	DOC-LS1010UG=	$10
Cisco LightStream 1010 ATM Switch Command Reference	DOC-LS1010ATMCR=	$25
Cisco LightStream 1010 ATM Switch Software Configuration Guide	DOC-LS1010ATMCG=	$25
ATM SBus Adapter User Guide	DOC-ATMSAUG=	$10
Cisco ATM PCI Network Adapter User Guide for Windows NT	DOC-ATMPCI-UG=	$10
Cisco ATM PCI Adapter for Windows NT Hardware Installation Guide	DOC-ATMPCI-IG=	$5

LightStream 2020 Documentation

Table 13 and Table 14 list the available LightStream 2020 documentation.

Table 13   Cisco LightStream 2020 Release 2.1 Documentation

Document Title	Document Order Number	Price
LightStream 2020 Site Planning and Cabling Guide	DOC-L2020SPCG21=	$10
LightStream 2020 System Overview	DOC-L2020SO21=	$10
LightStream 2020 Installation Guide	DOC-L2020IG21=	$10
LightStream 2020 Hardware Reference and Troubleshooting Guide	DOC-L2020HTM21=	$25
LightStream 2020 Configuration Guide	DOC-L2020CG21=	$25
LightStream 2020 Network Operations Guide	DOC-L2020OG21=	$25
LightStream 2020 Traps Reference Manual	DOC-L2020TRM21=	$25
LightStream 2020 Command Line Interface (CLI) Reference Manual	DOC-L2020CLI21=	$25
LightStream 2020 Command Line Interface (CLI) Quick Reference Card	DOC-L2020QRC21=	$5
LightStream 2020 NP O/S Reference Manual	DOC-L2020NPRM21=	$25
Internetworking Terms and Acronyms	DOC-ITA2=	$25

Table 14   Cisco LightStream 2020 Release 2.0 Documentation

Document Title	Document Order Number	Price
LightStream 2020 Site Planning and Cabling Guide	DOC-L2020SPCG=	$10
LightStream 2020 System Overview	DOC-L2020SO=	$10
LightStream 2020 Installation and Troubleshooting Manual	DOC-L2020ITM=	$10
LightStream 2020 Configuration Guide	DOC-L2020CG=	$25
LightStream 2020 Operations Guide	DOC-L2020OG=	$25
LightStream 2020 Administration Guide	DOC-L2020AG=	$25
LightStream 2020 Traps Reference Manual	DOC-L2020TRM=	$25
LightStream 2020 Command and Attribute Reference Guide	DOC-L2020CARG=	$25
LightStream 2020 Command Line Interface (CLI) Quick Reference Card	DOC-L2020QRC=	$5
Internetworking Terms and Acronyms	DOC-ITA2=	$25

StrataCom Documentation

Table 15 lists the available StrataCom documentation.

Table 15   StrataCom Documentation

Document Title	Document Order Number	Price
IPX/BPX documentation kit, Release 8.1	DOC-IPX/BPX8.1=	$750
IPX/BPX documentation kit, Release 8.0	DOC-IPX/BPX8.0=	$750
IPX/BPX documentation kit, Release 7.2	DOC-IPX/BPX7.2=	$750
IPX/BPX documentation kit, Release 7.1	DOC-IPX/BPX7.1=	$750
IPX/BPX documentation kit, Release 7.0	DOC-IPX/BPX7.0=	$750
IGX 16/32 documentation kit, Release 7.2	DOC-IGX16/32-7.2=	$200
IGX 8 documentation kit, Release 7.2	DOC-IGX8-7.2=	$200
AXIS documentation kit, Release 2.0	DOC-AXIS-M2.0=	$200
FastPAD documentation kit, Release 7.2	DOC-FPUG-7.2=	$200
SV+ FastPAD documentation kit, Release 7.2	DOC-SV+FPSET-7.2=	$150
Access Prod. Supv. documentation kit, Release 1.0	DOC-APS-1.0=	$200
EdgeConnect documentation kit, Release 1.0	DOC-ECON-1.0=	$200
SV + documentation kit, Release 7.0	DOC-SV+SET-7.0=	$500
SV+ documentation kit, Release 7.1	DOC-SV+SET-7.1=	$500
SV+ documentation kit, Release 8.0	DOC-SV+SET-8.0=	$500
SV+ documentation kit, Release 8.1	DOC-SV+SET-8.1=	$500
SNMP Proxy Agent, Release 7.0	DOC-SNMPPA7.0=	$200
SNMP Proxy Agent, Release 7.2	DOC-SNMPPA7.2=	$200
SNMP Proxy Agent, Release 8.0	DOC-SNMPPA8.0=	$200
SNMP Proxy Agent, Release 8.1	DOC-SNMPPA8.1=	$200
Database Interface Users Guide, Release 7.0	DOC-DBIUG7.0=	$200
Database Interface Users Guide, Release 7.2	DOC-DBIUG7.2=	$200
Database Interface Users Guide, Release 8.0	DOC-DBIUG8.0=	$200

Document Title	Document Order Number	Price
Database Interface Users Guide, Release 8.1	DOC-DBIUG8.1=	$200
Asynchronous Alarms Users Guide, Release 7.0	DOC-AAUG7.0=	$200
Asynchronous Alarms Users Guide, Release 7.2	DOC-AAUG7.2=	$200
Asynchronous Alarms Users Guide, Release 8.0	DOC-AAUG8.0=	$200
Real Time Counters Users Guide, Release 7.0	DOC-RTCUG7.0=	$200
Real Time Counters Users Guide, Release 7.2	DOC-RTCUG7.2=	$200
Real Time Counters Users Guide, Release 8.0	DOC-RTCUG8.0=	$200
NMT Users Guide, Release 7.0 and 7.1	DOC-NMTUG7.0/7.1=	$200
NMT Users Guide, Release 7.2	DOC-NMTUG7.2X=	$200
StrataSphere Network Design Tools Manual (NMT Users Guide), Release 8.1	DOC-NMTUG8.1=	$200
PCS documentation kit, Release 1.0	DOC-PCSKIT-1.0=	$200
CD-ROM, Release 7.1 and 7.2	DOC-STRATAROM=	$300
CD-ROM, Release 8.1 MAC and Windows 91	DOC-SR8.1M/W-CD=	$300
CD-ROM, Release 8.1 Windows	DOC-SR8.1WIN-CD=	$275
CD-ROM, Release 8.1 MAC	DOC-SR8.1MAC-CD=	$275
Installation Training CD FP MM/MP/LMP, Release 8.0	DOC-ITFP-8.0=	$500
Interactive Training CD FASTPAD MM, Release 8.0	DOC-FASTPAD-CD8.0=	$995

Cisco Training Materials

Cisco's training materials provide comprehensive coverage in all areas of Cisco's internetworking technology, from the basics of setting up an internetwork to theoretical and practical information about access and communication services, and much more. See Table 16 for a list of training materials.

Table 16   Training Materials

Document Title	Document Order Number	Price
Cisco Connection Training CD	DOC-CCTCD=	$95[1]
Point and Click (two CDs)[2]	POINT&CLICK-1.0=	$995
Point and Click Education CD	POINT&CLICK-ED=	$25[3]
Introduction to Internetworking Self-Study Guide	DOC-INTRONETSSG=	$50
Access Server Self-Study Guide	DOC-ACSVRSSG=	$75
Catalyst Workgroup Self-Study Guide	DOC-CATSWSSG=	$75
CiscoWorks for Windows Self-Study Guide	DOC-CWWSSG=	$75
Catalyst 1600 Token Ring Switch Self-Study Guide[4]	DOC-1600TRSSSG=	$35

1. For quantities between 2 and 25, pricing is $75 per unit.
2. Point and Click Internetworking CD-ROMs run under the Microsoft Windows application.
3. For quantities of 50 or more, pricing is $500 for 50 CD-ROMs.
4. Only the Catalyst 1600 training materials are included on the Cisco Connection Documentation, Enterprise Series.

Express Order Form

To order documentation or training materials, send a check and either a completed Express order form (included on the following page) or a company purchase order to Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706, Attn: Express. With a credit card, you can place your order by calling 800 553-6387 or 408 526-7208, or send electronic mail to express@cisco.com.

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