Troubleshooting

The FastHub 108T/104T LEDs facilitate troubleshooting during ongoing operation.
Table 4-1 lists the causes of common problems along with the recommended response.

Table 4-1   Problems and Recommended Responses

Symptom	Possible Cause	Corrective Action
Power LED does not come on	Power cord not connected	Plug in both ends of the power cord
	Other	Contact Cisco or your authorized reseller
Link/Receive LED does not come on	No cable inserted	Insert both ends of the cable into a device
	Devices not powered	Ensure both devices have power
	Bad cable	Replace cable with a known good one
	Wrong cable type	Verify cable selection (crossover vs. straight-through)
Disabled LED blinks	Device at other end malfunctioning	Investigate device at other end of cable from the disabled FastHub 108T/104T port
	Bad cable	Replace cable with known good one