



CISCO SYSTEMS

Doc. No. 78-2902-01

CiscoWorks 3.0 Read Me First

This document contains important information that you should read *before* you install your CiscoWorks or CiscoView CD-ROM discs.

The CiscoWorks package contains the following 2 CD-ROMS:

- A CiscoWorks CD-ROM

This CD-ROM contains CiscoWorks 3.0(1) for SunOS and CiscoWorks 3.0 (3) for Solaris.

- A CiscoView CD-ROM

This CD-ROM contains CiscoView 3.0(3) for SunOS.

To install CiscoWorks for SunOS properly:

Step 1 First, install CiscoWorks 3.0(1) from a CD-ROM with one of the following part numbers:

CiscoWorks CD-ROM/SNM: 80-0304-03

or CiscoWorks CD-ROM/HP: 80-0305-03

Step 2 Then, install CiscoView 3.0(3) from the CD-ROM with the following part number:

CiscoView 3.0(3) CD-ROM: 85-0148-03.

Note Installing the above 2 CD-ROM discs in the wrong order will cause the install to fail.

All components of CiscoWorks 3.0(3) for Solaris are contained on the CiscoWorks CD-ROM. The CiscoView CD-ROM disc is not necessary for installing CiscoWorks on Solaris.

Cisco Information Online

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Available 24 hours a day, 7 days a week, CIO provides a wealth of standard and value-added services to Cisco's customers and business partners. CIO services include product information, software updates, release notes, technical tips, the Bug Navigator, configuration notes, brochures, descriptions of service offerings, and download access to public and authorized files.

CIO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously—a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CIO (called "CIO Classic") supports Zmodem, Kermit, Xmodem, FTP, Internet e-mail, and fax download options, and is excellent for quick access to information over lower bandwidths. The WWW version of CIO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.

You can access CIO in the following ways:

- WWW: <http://www.cisco.com>.
- Telnet: [cio.cisco.com](telnet://cio.cisco.com).
- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and baud rates up to 14.4 kbps.

For a copy of CIO's Frequently Asked Questions (FAQ), contact cio-help@cisco.com. For additional information, contact cio-team@cisco.com.

If you are a network administrator and need personal technical assistance with a Cisco product that is under warranty or covered by a maintenance contract, contact Cisco's Technical Assistance Center (TAC) at 800 553-2447, 408 526-7209, or tac@cisco.com. To obtain general information about Cisco Systems, Cisco products, or upgrades, contact 800 553-6387, 408 526-7208, or cs-rep@cisco.com.

This document is to be used in conjunction with the *CiscoWorks Installation and Reference Guide* publication.

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